

New Hope, Inc.
Client Confidentiality Statement

Confidentiality is a legally governed right afforded to all persons seeking assistance through the various services provided by New Hope, Inc. Employees of New Hope are expected to abide by the state mandated confidentiality regulations as applied to medical, mental health and community agencies. Such regulations prohibit the sharing or identification of any information concerning persons who receive social services through such agencies without the written consent of the party in question. Any unauthorized disclosure of such information will result in disciplinary action up to and including immediate termination as well as legal discourse.

1. Sharing of client information between intra-agency departments is not permitted without the client(s) written authorized permission.
2. Exceptions to disclosing confidential information without the client's release will be made only in emergency situations, which may include cases of potential harm to oneself or others, medical emergencies, or in cases of a court-ordered subpoena. Agency administrators will determine when such situations are appropriate and necessary.
3. Upon termination of employment, New Hope, Inc. expects continued professionalism and adherence to this policy in order to protect the rights, privacy, and confidentiality of our clients, staff, and program consumers.
4. Professional boundaries and relationships with clients must be maintained during employment, and must continue when employment with New Hope, Inc. ends.