ANNUAL REPORT
FY2019

Celebrating 40 Years of Service in Our Community...
Greetings,

In 1979, when Edith Palmer gathered friends to volunteer to answer phone calls from women who were suffering from abuse, she likely didn’t envision New Hope would be alive and well at 40. But here we are, standing on the shoulders of those women who came before us. In the intervening 40 years, the movement to create communities free from violence and exploitation has changed considerably. What hasn’t changed however, is our commitment to stand with survivors of abuse on their journey to healing.

As the needs of survivors have changed over the past four decades, New Hope also adapted and changed. In fiscal year 2019, after nearly 40 years on Park Street in Attleboro, we purchased a new space for our administrative and counseling office. Our new office provides us a larger and more welcoming space for program participants and room for more educational programs. As part of our strategic plan, to reach out to communities that are underserved, we expanded services into Southbridge, Taunton, and Webster. We opened a new counseling/advocacy office in Southbridge. We hired an advocate to work with the Southbridge and Webster police and an educator to work with the local schools and youth serving organizations. In Taunton we increased our capacity to serve survivors, adding a second trauma-trained therapist and a part time educator. Last year we also collaborated with Uber to provide much needed transportation to participants in towns with little or no public transportation to get to appointments, job interviews, and courts. Finally, we increased the number of group services focusing on a variety of topics, including parenting, coping skills, art groups, financial literacy, cooking and nutrition, and walking groups, to name a few.

As always, we depend on the generous spirit of our community partners. I hope you will take the time to read through our report and learn more about our work. Please know we are incredibly thankful for your support and for standing with us. It truly takes a village.

Peace,

Marcia Szymanski
President/CEO
### Fiscal Year 2019 Financial Data
(July 1, 2018 thru June 30, 2019)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Support &amp; Revenue</td>
<td>$3,280,799</td>
</tr>
<tr>
<td>Total Expenses</td>
<td>$3,249,489</td>
</tr>
<tr>
<td>Excess/(Deficit) of Support &amp; Revenue over Expenses</td>
<td>$31,310</td>
</tr>
<tr>
<td>Net Assets (7/1/18)</td>
<td>$1,322,088</td>
</tr>
<tr>
<td>Addition/(Reduction) in Net Assets</td>
<td>$31,310</td>
</tr>
<tr>
<td>Net Assets</td>
<td>$1,353,398</td>
</tr>
</tbody>
</table>

Based on draft of audited financial statements.
Final numbers not yet available.
1979-1989

- New Hope is established and responds to over 500 hotline calls
- Opened our first emergency shelter for women and their children
- Initiated counseling and outreach services in Attleboro
- Opened a second counseling and outreach office in Taunton

1989-1999

- Developed a Batterer’s Intervention program, RESPECT, to provide services to perpetrators of intimate partner abuse in Southeastern MA
- Established Court Advocacy Programs (SAFEPLAN) in 5 courthouses through MA Office of Victim Assistance funding
- Opened our second shelter in South Central MA
- Opened an outreach office in Webster, MA
- Our Supervised Visitation Center began operating in Worcester, MA
- Education and Training services are established

Celebrating 40 Years of Service in Our Community...

1999-2009

- Expanded our SAFEPLAN Court Advocacy Program to include 3 additional courthouses
- Partnered with SANE to provide Medical Advocacy to sexual assault patients at Morton Hospital in Taunton, MA
- Began accepting male survivors into our shelters
- Received HUD funds to develop a transitional living program in the Attleboro and Taunton area

2009-2019

- Our Central MA office moves from Webster to Milford, MA
- Increased our services in Southern Worcester County by opening an office in Southbridge, MA
- Moved our headquarters to a larger office space
- Completed a new 5-Year Strategic Plan
- Established a Civilian Police Advocacy Program with the Attleboro Police Department and expanded into 12 police departments through various funding sources
24-Hour CONFIDENTIAL HOTLINE

Our trained hotline specialists assist callers with crisis intervention, risk assessment, and safety planning. We provide information about New Hope’s services and other community resources to address domestic and sexual violence. The HOTLINE is also available to family members, friends, neighbors and co-workers who may be concerned about someone they know that may be a survivor of domestic or sexual violence. HOTLINE: 800-323-4673 (HOPE)

Supported 2,635 callers

VISITATION CENTER

New Hope’s MJ Leadenham Center located in downtown Worcester is a warm, child-friendly setting. The Center provides critical services to families impacted by domestic and/or sexual violence. There are three forms of parental assistance which include Supervised Visitation, Monitored Visitation and “Safe Exchange.” All parties must participate in an interview, or intake, to ensure their eligibility and maximize their success within this program.

Assisted 153 Families

SAFEPLAN COURT ADVOCACY

Advocates stationed in seven district courts and one probate court assist individuals with obtaining restraining and harassment orders. These advocates are located in Attleboro, Dudley, East Brookfield, Milford, Taunton (District and Probate), Westborough and Uxbridge. New Hope’s staff are state-certified SAFEPLAN advocates.

Supported 1,763 Individuals

RESPECT:

Intimate Partner Abuse Education (IPAE)

RESPECT engages perpetrators of domestic and sexual violence in 40 weekly group sessions. The curriculum holds perpetrators accountable for their behavior in order to prevent violence in their current and future relationships. The program addresses the core belief systems of these individuals, as well as the abuse they have used in their intimate partnerships.

Enrolled 228 Individuals

SANE:

Sexual Assault Nurse Examiner Program

Providing 24-hour on-call sexual assault medical advocacy to any individual who is a survivor of violence at Morton Hospital in Taunton and Sturdy Memorial Hospital in Attleboro. Survivors receive accompaniment, support, and referrals to heal in the aftermath of sexual violence.

Supported 31 Individuals

PREVENTION OUTREACH & EDUCATION

Our community outreach and education staff offers varied training programs to schools and the community at large, with a goal of violence prevention. New Hope also participates in a number of local community events, building awareness of the available services.

Provided Outreach & Education to 32,742

“Our family used New Hope's Visitation Center for 18 months. During that time I was able to visit with my two children in a safe place. I learned skills to be a better parent and as a result I was able to transition to unsupervised visits. Today I have a much better relationship with my children.”

New Hope Visitation Center Client
EMERGENCY SHELTER
We provide women, men, and children safe haven in New Hope’s two confidential emergency shelters. While at the shelter, clients receive crisis intervention, counseling, economic literacy training, financial advocacy and case management, including a housing plan. **HOTLINE: 800-323-4673 (HOPE)**

Provided Shelter to 90 Individuals and Children

“New Hope's child therapist worked with my 13 year old granddaughter, who had been in foster care since age 4. My daughter struggled with substance use and was unable to care for the child. With the assistance of New Hope and three years time, I was finally able to adopt my granddaughter. Thank you New Hope.”

*New Hope Counseling Client*

COUNSELING & ADVOCACY
New Hope Counselors are mental health professionals trained to offer support to anyone impacted by Domestic Violence or Sexual Violence (DSV). Includes short-term crisis, ongoing trauma, and youth counseling. Counseling is a free and confidential service. The advocates at New Hope are available to answer any questions, provide resources, and act as a guides for survivors seeking safety and support. These services are free and confidential to the individuals.

Counseled 1,065 Individuals and Children

CIVIL POLICE ADVOCATE (CPA)
Civilian Police Advocates (CPA) work with local police departments to follow up with those involved in domestic or sexual violence-related incidents and answer questions after a police response. Currently, there is a CPA in the Attleboro, North Attleboro, Rehoboth, Seekonk, Raynham, Dighton, Norton, Mansfield, Taunton, Southbridge, and Webster Police Stations.

Supported 1,080 Individuals

“My ex-boyfriend was stalking me. I had applied for a protection order and had been denied. I was then referred to New Hope. With the help of the police and court advocates, I finally was able to obtain my protection order. Thanks to New Hope I feel much safer.”

*New Hope SAFEPLAN Client*

When I started Money School, I thought I would be told how I needed to save and stop spending money but, I really learned so much! I didn’t have a job and thought that the only things I could do for work would be the stuff that ‘anybody’ could do. I didn’t think that I have any skills.

The way that the presenters and coaches talked to us showed us so much more and helped me see myself differently. I didn’t think anything would seem within reach but now, I feel like I can do this- make my life better and that I deserve it, so do my kids.”

*Client Impact from New Hope’s Financial Literacy Program*
With Sincere Gratitude to Our Supporters

William and Meredith Adair
John and Anne Adams
Julie Almonte
Susan Sussman & Dr. David Ammerman
Anchor Barre
Michael Aniceto
Manny Aniceto
The ARC of Bristol County
Arrison Rich Family Trust
Ryan Avery
Patti and Gary Barr
Sam Barrit
Karen Benz
Glen Boivin
Anthony Bouley
Susan and Stephen Bourgeois
Kevin Boyd
Ana Brenesecoto
Briggs Corner Store
Bristol County Savings Bank
Bristol County Savings Charitable Foundation
Tyler and Maureen Britton
Brien Brothman and Dr. Sharon Parnes
Rose Buckley
Nicole Burrage
C. Walsh Realty
Robert Canfield
Casey Law Offices, P.C.
Mike Carroll
Catholic Woman’s Club
Janine Cavanaugh
Jacqueline Cetrone
Sarah Champagne
Edmund Clarete
Luanne and Douglas Clark
Jan B. Cohn
Annette and Al Coleman
Anna Coll
Louise Collins
Diane Collins
Brenda Colvin
Ed Connelly and Jeanne Medeiros
Sean Connolly
Karol Cowley
Amanda Cox
Cryan Landscaping Contractors
Louise Collins
Cushman Insurance
Sam David
Dean Bank
Carolyn Decker
Brenda DeForest
Susan Dewsnap
Carolyn Dibbert
Dighton Lions Club
Digital Federal Credit Union
Sarah Dittelman
Shelby Doggett
Susan and David Donoghue
Carol Dunn
Elizabeth Dye
Kimberly Eardley
Christine Eddy
Jay Elias
Engage 2 Excel
Lucy and Tom Erhard
Vincent Farina
Melinda Farrow
Victoria Faunce
Federated Church of Norfolk
Julianna Fedrizzi
Linda Fidgeon
Eugene Fina
Haley Fiske
Greg and Lynn Flynn
Foxboro Lions Club
Franklin Federated Church
Mr. Walker Fuchs
Mr. Nathaniel Fuchs
Christine Gallo
William Galvin, Secretary of State
Omar Ghani
Michele Giammarco
Karen Girczye
Kevin Goffe
Bonnie and Stuart Golde
Marjorie Gonzalez
Edna Goodman Guccia
Barbara Gordon and John O’Connor
Lovern Gordon
GraceNotes
Jean Gran
Greek Orthodox Congregational Church
Nancy Griffin
Kathleen Griffin
Alex Guardiola
Christopher Hall
Alissa Hall
Marcia Healey
Ruth Heller
Mikayla Henault
Heather and Chris Hendrick
Samantha Hindman
Home & Commercial Security
Diane Hosking
Roger Hughes
Colleen Hughes-Paterno
HUGS of Foxboro
HUGS of Sharon
Ed Hurley
Joan and Ron Jacob
John Jaelobi
Caryl and Marshall Katler
Jessica L. Katz
Susan and Joseph Kelicher
Larry Kessler
Karen Kindle
Deborah Kirby
Knights of Columbus #5876
Knights of Columbus of South Attleboro
Toby Kopman
Irene Kozdrowski
Eileen and Joel Kravetz
Robert Kuhn
Dr. and Mrs. John Kulig
Paul and Carol Labonte
Lakeville Eagles
Katie Lamotho
Jeffrey Laper
Andrea Lavender
Leach & Garner
Daniel and Linda LeBrun
Jacqueline LeDoux
Anne and Richard Linscott
Jayne Logan
Michelle Lundquist
Richard Lunt
Colleen and Paul Lutkevich
Magic Eye
James Mahoney
Nicholas Maier
Deborah Mandell and David Farmer
Marc Mann and Laura Mann, Esq.
John Maroney
Jack Maroney
Mary Kay Foundation
Massachusetts Treatment Center
Amanda McBride
Alicia and Sean McCarthy
Janice and Donald McChesney
John McDonough
Zach McGowan
Brian McKenna
Dawn McKetchnie
Sin Mei Ko and Ronald Porat
Mike and Kellie Michel
Milford Bar Association
Milford Federal Savings & Loan
We also appreciate many other individuals, groups, and organizations who have supported us with their in-kind donations.

If we have accidentally excluded you from the list, please accept our apologies. You may call the development office at 508-226-4015 with the correct information.

THANK YOU!
It is with great appreciation to Vantel Pearls for creating a welcoming and friendly lobby for all who visit our new location.