

**POSITION:** Counselor, South Central Region **Status:** Non-Exempt  
**DEPARTMENT:** Community Based Services/Counseling **Hours:** 35 hrs/week  
**REPORTS TO:** Director of Clinical Services

**SCOPE OF WORK:**

Provide immediate and ongoing advocacy and counseling services to victims of domestic and sexual violence who reside in New Hope's South Central region who have been specifically identified underserved including the elderly and/or people with disabilities. Work collaboratively with other New Hope staff and community providers to ensure comprehensive support and safety options to victims and their families. **It is expected that the Community-Based Counselor's job performance will incorporate the practice and promotion of New Hope's core values, which include respect, teamwork, empowerment, and professionalism.**

**PRIMARY DUTIES:**

- Provide community based victims of domestic and sexual violence with counseling, crisis intervention, safety planning, case management and linkages to internal and external resources
- Assess clinical needs including referrals for psychiatric, substance abuse, or other related evaluation.
- Provide clinical support and leadership to New Hope staff and interns in the geographical region
- Work with police departments, community providers and other entities to identify and support victims
- Facilitate support groups for community based victims
- Work collaboratively with other New Hope staff to provide comprehensive support that engages the continuum of New Hope's services, including assistance with translation as needed.
- Support hotline staff by being available to work with callers from that geographic area that identify needing immediate services around their safety
- Collaborate with housing stabilization program and other resources at New Hope and in community for clients seeking relocation
- Provide outreach to community based services in SC region and represent New Hope at community based meetings/events to increase visibility of services and establish connections with community providers.
- Keep up to date information about community resources to provide immediate and effective referrals
- Perform other various tasks as requested by supervisor and/or Senior Management

**SKILLS AND ABILITIES:**

- Commitment to justice and dignity for victims of domestic and sexual violence
- Ability to communicate effectively and with sensitivity
- Strong interpersonal skills
- Self-motivated, self-reliant, and dependable
- Demonstrates maturity, self-awareness and initiative
- Flexibility of time/scheduling
- Valid driver's license, dependable transportation, willingness to travel

**EDUCATION & EXPERIENCE:**

- Master's degree in Social Work/Counseling required and valid MA license for over 3 years preferred.
- Experience and/or training in working with identified vulnerable population (elderly and/or people with disabilities)
- Bilingual preferred
- Prior experience working with survivors of domestic and/or sexual violence

It is the policy of New Hope to provide equal employment opportunity (EEO) to all persons regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender, sex, sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. In addition, New Hope will provide reasonable accommodations for qualified individuals with disabilities.

New Hope's goal is to increase representation of women, people of color, veterans and individuals with disabilities. Our programs are designed to comply with all applicable federal, state and local laws, directives and regulations and cover all human resource actions including employment, compensation, benefits, training, education, tuition aid, transfers, promotions and social/recreational programs.