

**POSITION:** Counselor/Advocate, SE  
**DEPARTMENT:** Counseling  
**REPORTS TO:** Dir, Clinical Services

**Status:** nonexempt  
**Hours:** 35 hrs/week

### **SCOPE OF WORK:**

Provide immediate and ongoing advocacy and counseling services to victims of domestic and sexual violence who reside in New Hope's South Eastern Massachusetts region, **including shelter**. Work collaboratively with other New Hope staff and community providers to ensure comprehensive support and safety options to victims and their families. **It is expected that the Community-Based Counselor/Advocate's job performance will incorporate the practice and promotion of New Hope's core values, which include respect, teamwork, empowerment, and professionalism.**

### **PRIMARY DUTIES:**

- Provide community based and shelter victims of domestic and sexual violence with counseling, crisis intervention, safety planning, case management and linkages to internal and external resources
- Research viable resources and avenues to connect within underserved populations such as the elderly and disabled.
- Assess clinical needs including referrals for psychiatric, substance abuse, or other related evaluation.
- Work with police departments, community providers and other entities to identify and support victims
- Assist victims who call or appear in person with immediate support around their safety
- Provide back-up on-call for the SANE program, on a rotating weekly basis.
- Facilitate support groups for community based victims
- Work collaboratively with other New Hope staff to provide comprehensive support that engages the continuum of New Hope's services, including assistance with translation as needed.
- Support hotline staff by being available to work with callers from that geographic area that identify needing immediate services around their safety
- Collaborate with housing stabilization program and other resources at New Hope and in community for clients seeking relocation
- Provide outreach to community based services in SE region and represent New Hope at community based meetings/events to increase visibility of services and establish connections with community providers.
- Keep up to date information about community resources to provide immediate and effective referrals
- Provide education for victims: dynamics of abuse, 209A rights and options, external systems
- Perform other various tasks as requested by supervisor and/or Senior Management

### **EDUCATION & EXPERIENCE:**

- Master's degree in Social Work/Counseling required.
- Experience and/or training in working with identified underserved population (elderly and/or people with disabilities)
- Prior experience working with survivors of domestic and/or sexual violence
- Bilingual helpful but not required

It is the policy of New Hope to provide equal employment opportunity (EEO) to all persons regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender, sex, sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. In addition, New Hope will provide reasonable accommodations for qualified individuals with disabilities.

New Hope's goal is to increase representation of women, people of color, veterans and individuals with disabilities. Our programs are designed to comply with all applicable federal, state and local laws, directives and regulations and cover all human resource actions including employment, compensation, benefits, training, education, tuition aid, transfers, promotions and social/recreational programs.