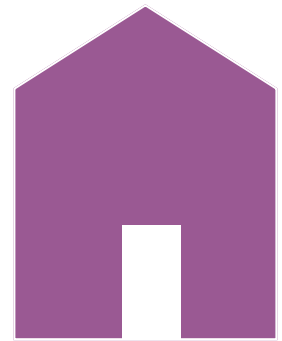




Annual Report

Fiscal Year
2015



newhope
ENDING DOMESTIC & SEXUAL VIOLENCE

The Year in Review

Dear Friends:

It's hard to believe that one year has passed since I joined the staff of New Hope in August of 2014. New Hope's 36th year saw many changes and challenges, and I'm proud to report that we have emerged stronger and more unified as an agency. But before we turn the page on fiscal year 2015, I'd like to take a moment to share with you some insights and highlights from the year past.

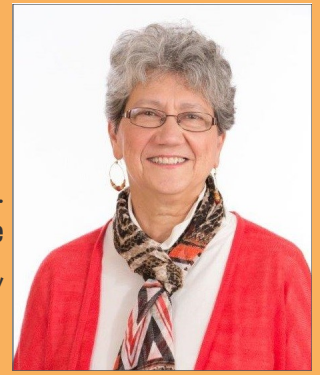
In fiscal year 2015, four of nine New Hope programs saw a dramatic increase in services provided. Our Worcester-based MJ Leadenham Center saw a 15% increase in family visitation appointments. Community-based Counseling and Advocacy Services — which are offered throughout New Hope's catchment area — saw increases of 18% and 33%, respectively. And our RESPECT Batterer Intervention program enrolled 22% more first-time participants year over last.

So, what drove the increased demand? In part, the increases were the result of the new domestic violence law (Chapter 260) enacted by the state legislature in 2014. Additionally, increased community training led to improved identification of victims in need of New Hope services. It's also important to note the role of public discourse, specifically the discussions around domestic violence, child abuse and campus sexual assault within the context of college and professional sports. When victims realize they are not alone, they often find the courage to come forward and seek assistance.

With that I want to thank YOU for your continued support of and engagement with New Hope. Each day on the job reminds me that it does truly take a village to move closer to our mission of *ending domestic and sexual violence in our communities*. As we continue our work I ask you to remember and share the idea that "no one person can do everything, but every person can do something!"

In gratitude, *Marcia*

Marcia Szymanski
President / Chief Executive Officer



Words of Wisdom

In celebration of the men and women who find the strength to carry on, persevere and move forward, we present their words of wisdom to you.

"The opportunity for a lasting future should not lead to an overbearing oppression."

"Surviving domestic violence means learning to navigate an uncompromising solution and graciously striving to make the adjustment to remaining 'me.'"

"Learn to navigate. Do not stay lost. You are not insignificant!"

In Memoriam

New Hope honors the passing of two individuals who were instrumental in building the foundation for New Hope's work within the community.

Shirley Coelho
1935 - 2015

A life-long civil activist, Shirley Coelho served as an aide to former U.S. Rep. Barney Frank and current U.S. Rep. James McGovern. Shirley brought her gift for community organizing to New Hope in 1979 as a founding member of the agency.



Chief Walter Sandland
1942 - 2015

As Chief of the Plainville Police Department, Walter Sandland was known for leading with "a kind heart and a firm hand." Chief Sandland was a founding member of New Hope, bringing his unique expertise and care for the community to New Hope in 1979.



FY15 Service Report



24-hour Confidential Hotline

The New Hope Hotline — our flagship program launched in 1979 — provides round-the-clock crisis response, safety planning and referrals to victims (and concerned family/friends) by trained professionals.

1,602 callers assisted in FY 2015



Emergency Residential Shelter

New Hope operates two confidential residential shelters in Massachusetts, providing a safe haven to survivors of violence — and their dependents — who are fleeing abuse. The shelter is far more than a building; it is a comprehensive program consisting of case management services, safety-planning, counseling and skill building aimed at helping clients heal from the after-effects of abuse.

81 adults and **33** children sheltered in FY 2015
4,380 room nights provided



Counseling & Advocacy

New Hope's Counseling & Advocacy program provides up to 12 free individual sessions — and unlimited group counseling — to adult and child survivors of domestic/sexual violence. New Hope's mental health professionals utilize a trauma-informed method of care with a focus on personal safety and the development of healthy coping skills.

980 counseling sessions and **206** advocacy sessions provided in FY 2015





Sexual Assault Nurse Examiner (SANE) Program

New Hope provides 24-hour on-call sexual assault medical advocacy to any individual who presents as a victim of violence at Morton (Taunton) and Sturdy Memorial (Attleboro) hospitals.

25 Individuals assisted in FY 2015



Housing Stabilization Fund

The issues of homelessness and domestic violence are deeply interconnected. In an effort to help prevent instances of homelessness at the hands of domestic violence-related relocation, New Hope offers its Housing Stabilization Fund. Anyone who has experienced domestic/sexual violence within the past year and lives in New Hope's catchment area is eligible to apply for up to \$1,000 to pay for rent, past-due utilities, relocation fees and other expenses to remain safe and stable.

52 Families assisted in FY 2015

New Start Transitional Living Program*

New Start TLP is an 18 month program available to families who have progressed through the initial high-risk stages of recovery. New Start TLP helps survivors continue on their path to independence by providing subsidized housing and intensive casework.

9 adults and **17** children assisted in FY 2015

*In fiscal year 2016 New Hope transitioned this program to Catholic Social Services.



SAFEPLAN Court Advocacy

New Hope employs state-certified SAFEPLAN advocates in eight courts across Massachusetts who offer safety planning, community referrals and assistance in obtaining legal protections from their abusers.

1,727 individuals assisted in FY 2015

RESPECT Certified Batterer Intervention

RESPECT engages perpetrators of domestic and sexual violence in 40 weekly group sessions. The curriculum holds perpetrators accountable for their behavior in order to prevent violence in their current & future relationships.

183 new enrollees in FY 2015



Outreach and Education

Our Community Outreach and Education staff offers seven targeted training programs to schools and the community at large. Topics include: child assault prevention, bullying, harassment, teen dating violence, healthy relationships and sexual violence prevention.

3,675 participated in a New Hope education program in FY 2015



Visitation Center

New Hope's MJ Leadenham Center in Worcester provides critical services to families impacted by domestic and/or sexual violence. The Center provides three forms of parental assistance: Supervised Visitation, Monitored Visitation and "Safe Exchange."

157 families provided visitation assistance in FY 2015



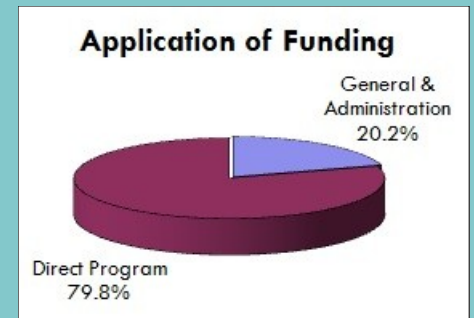
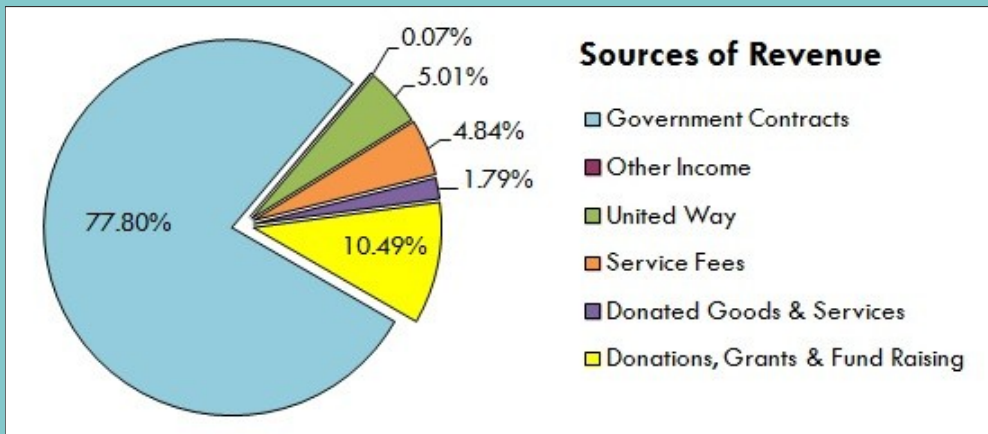
Civilian Police Advocate

New Hope's part-time Civilian Advocate is stationed inside the Attleboro Police Department to provide safety planning, referrals and support to those involved in domestic-violence related police calls.

37 individuals enrolled in New Hope services in FY 2015

New Hope Financial Report - Fiscal Year 2015

Total Support & Revenue	\$2,474,212
Total Expenses	<u>2,411,139</u>
Excess/(Deficit) of Support & Revenue over Expenses	<u>\$63,072</u>
Net Assets - 7/01/2014	\$1,015,023
Addition/(Reduction) in Net Assets	<u>73,962</u>
Net Assets - 6/30/2015	<u>\$1,088,985</u>



This data has been prepared for presentation prior to completion of the annual audit. Copies of the audited financial statements will be available upon request.

THANK YOU to our generous supporters...

The Agnes M. Lindsay Trust
 Jose Almeida
 Attleboro Jewelers
 BJ's Charitable Foundation
 Bob Flynn & Team Fitness
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 Bristol County Savings Bank
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 Covidien Cares
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 FB Insure
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 The TJX Foundation
 The Webster Five Foundation
 United Way of Greater Attleboro/Taunton
 United Way of Southbridge, Sturbridge & Charlton
 United Way of Webster/Dudley
 Vantel Pearls
 The Verizon Foundation
 WMRC AM Radio

We ♥ Our Volunteers!

• Anita • Brianna • Carol • Mark • Dale • Dalia • Susan • Paula • Gary • Ed • Diane • Donna • Irene •
 Katelyn • Kay • Kris • Licia • Lori • Marianne • Mary • Maureen • Desiree • Meghan • Susan • Sara
 • Rebecca • Caila •
 • Shawna • Saira •
 • Pam • Blair • Kori •
 • Laura • Theresa •
 • Nancy • Megan •

Over 3,578 hours donated in FY15!

• Milay • Rose •
 • Sabaa • Cassie •
 • Naomi • Christi •
 • Stacey • Arianna •
 • Larre • Paul • Erin •
 Christine • Cynthia • Ann-Marie • Barbara • Josie • Tracey • Mary • Nicole • Kathy • June • Morgan
 • Jessica • Lenore • Melanie • Alec • Ayla • Torri • Grace • Bob • Barry • Lee • Sebastian • Philip •
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 • Gerry • Mark • Matt • Tom • Phyllis • Sandy • Kerri Anne • Greg • Howard • Yogen • Richard •
 • David • Andy • Gabe • Jay • Bill • Richard •

Thank you! We couldn't do it without you!

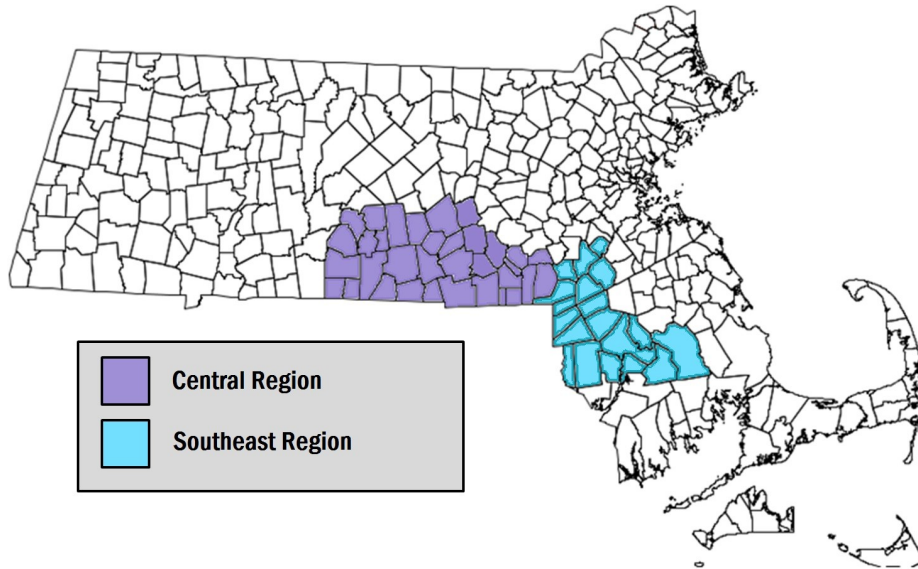
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* Term began at start of FY16

+ Term ended at close of FY15

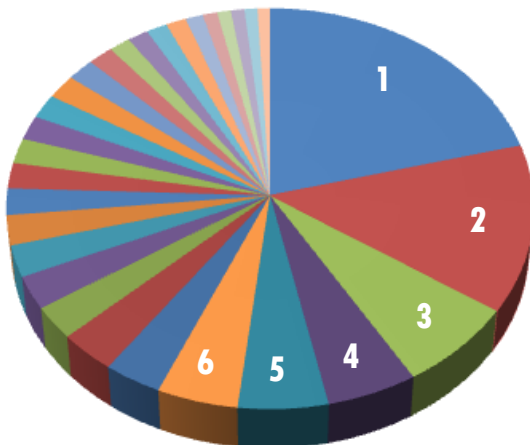
Communities We Serve



54

Cities & Towns

FY15 Client Locations: % By Town



(1) Taunton: 19%

(2) Attleboro: 13%

(3) Milford: 7%

(4) Southbridge: 5%

(5) Webster: 5%

(6) N. Attleborough: 4%



Headquarters & Walk-In:

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Milford & Taunton:

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800.323.HOPE (4673)

www.New-Hope.org

 /NewHopeInc

HOTLINE: 800.323.HOPE (4673)